



# HARMONY

Group 2

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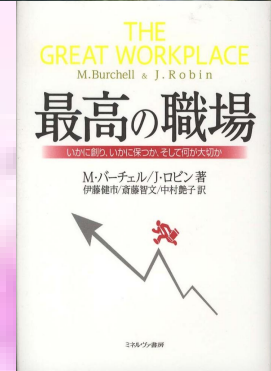
# The Table of Contents

- **Maintaining Harmony in Business**
- **Keigo**
- **Hospitality**
- **Harmony and Beauty**
- **Conclusion**

# Methods of Maintaining Harmony in Business

## 2 Methods used in the Workplace

- 根回し(nemawashi)
- 謙虚(kenkyo)



# Nemawashi (根回し)

- Allows for “pre understanding”
  - No surprise caused by new content during meetings
- Creates a feeling of being trusted
  - a sort of amae aspect
- Allows for certain degree of unanimity



# Nemawashi (cont.)

- “harmony” is created, but at the cost of what?
- gives off a sinister or shady image
- allows for efficient workflow
- great for establishing networks
- boosts workplace relationships
- can be looked at as seeking “advice” out of modesty

# Kenkyo (謙虚)

- use of “humility” to keep yourself at a lower level than others
- It keeps harmony by making sure there isn't one person that openly outstripes others
- allows those above you to save face
- quite different from American pride



# Workplace Harmony Conclusion

- Necessary for keeping a steady flow in group-oriented environment
- Nemawashi may seem “shady,” but is used to smoothen workflow and strengthen group bonds (when done correctly)
- Kenkyo keeps harmony at least on the surface

# Keigo

## What is keigo?

- Keigo is Japanese to show their respect to older or superior people.

For example....

- ❖ Kohai - Senapi
- ❖ Subordination - Boss

## 3 types of Keigo

- Sonkei - go (尊敬語)
- Kenjo - go (謙讓語)
- Teinei - go (丁寧語)

For example...

言う (iu)

- 言われる (iwareru) Sonkei - go
- おっしゃる (ossyaru) Kenjo - go
- 言います (iimasu) Teinei - go



- Keigo is one of the universal manners in Japanese society
- Japanese people care about the age or hierarchy
- By using keigo, they recognize the older or superior people strongly
- They think they have to be polite in front of older or superior people
- Japanese people show their respect by the language



# Keigo to Maintain Harmony

- Keigo is one of the most important manners in Japan, so it's needed to keep harmony.
- Broken-keigo: a kind of keigo, but this isn't formal. It's for only keeping harmony, not for showing their respect.

ex. ～です →～っす

ありがとうございます→あざ～っす (Thank you)



# Conclusion of my part

- Keigo shows the respect of people who use.
- Keigo is a manner in Japan and people think to use keigo to their older or superior people is natural.
- Keigo makes people polite.
- Keigo is used only for keeping harmony sometimes.



# Japanese Arts

Simple Design/ Useful



*mikeyaki*

Palm-Sized



many-sided figure



お箸

毎日使うお箸ですから  
ゆっくり選んでみませんか

# Japanese Hospitality おもてなし

Make guests comfortable

**excessively/ nonchalantly**

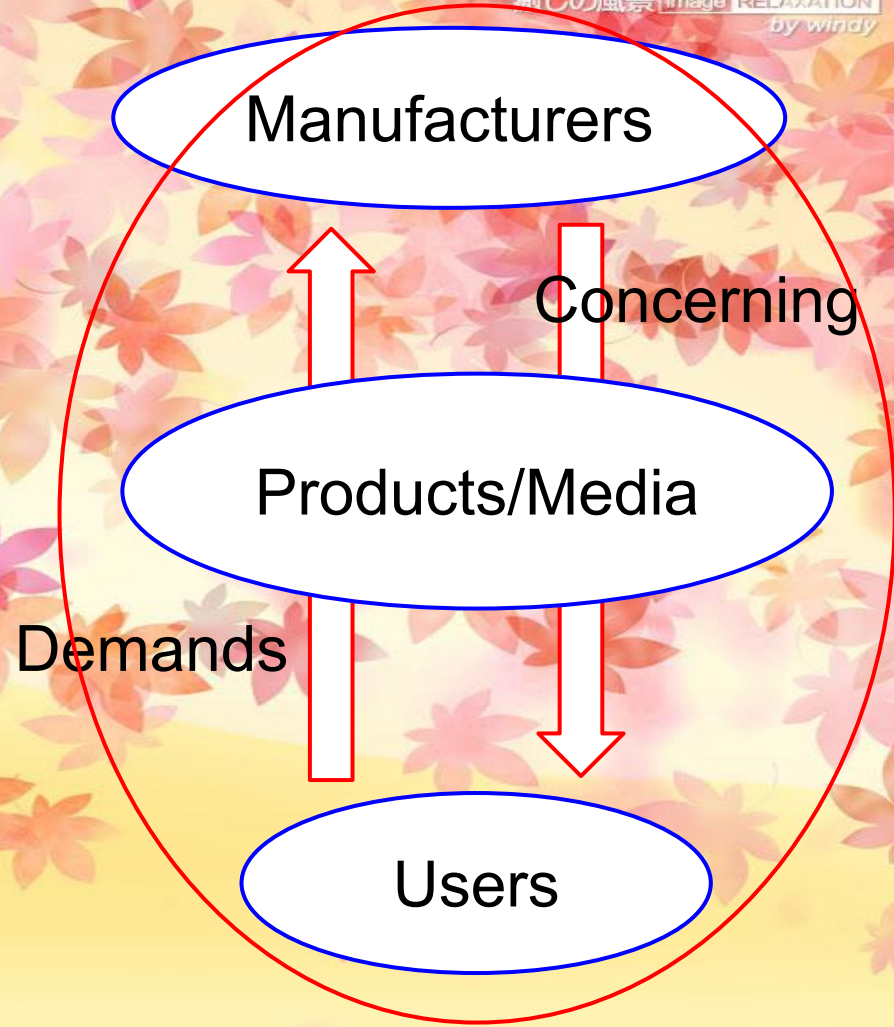
\* as the video showed





# Relationship

- products=media
  - manufacturers, products and users
- harmony
  - concerning  $\Leftrightarrow$  demand





# Harmony and the American sense of beauty

- Relies on multiple factors
  - colors
  - landscapes
  - subtle messages

\*Maintains harmony by appreciating the relationships





# Harmony and the Japanese Sense of Beauty

- Asymmetry
- Seasonality
- Simplicity
- Fragility
- Transience

- overall appeal depends on how well these five connect

\*Maintains harmony by appreciating the relationships





A serene winter scene featuring a snow-covered path leading through a forest of trees heavily laden with snow. A street lamp on the left casts a warm glow, illuminating the path and the surrounding snow. The overall atmosphere is peaceful and quiet.

# My Conclusion

Beauty exists because  
of the peaceful  
coexistence between  
the contributing factors  
of the piece of work

# Group Conclusion

To maintain harmony, we must first give our respect - without respect, harmony cannot exist

**Thank you...**

**Q & A**